



Zauberfee Cleaning Services Limited can be contacted by email at info@zauberfee-cleaning.co.uk and is registered in England & Wales under company no. 11004364. Its registered office is at 128 City Road, London EC1V 2NX.

Coronavirus (COVID-19) – Staying Safe Recommendations for Clients and Cleaners

- Clients and cleaners should notify each other immediately, if they or anyone in their household displays COVID-19 symptoms, has tested positive, is self-isolating or quarantining etc.
- Be mindful to recognise potential Covid symptoms timely (e.g., continuous cough, high temperature, loss of, or change in, taste and smell etc).
- Get tested and self-isolate/quarantine, if appropriate/required.
- Consider wearing a face mask and maintaining social distancing of at least 2 metres indoors, if appropriate/required.
- Let fresh air in/open windows and doors frequently.
- Wash your hands regularly with soap and warm water and/or use hand sanitiser regularly.
- Cover coughs and sneezes.
- Where possible, avoid touching your eyes, nose and mouth. If you do need to touch your face, for example to put on or take off your face covering, wash or sanitise your hands before and after.

- Identify frequently touched surfaces, such as door/window handles, remote controls, phones, computer keyboards etc, and shared areas such as kitchens and bathrooms and clean them diligently and regularly.
- Use warm water when cleaning surfaces and mopping floors to maximise the effectiveness of cleaning products.
- Consider wearing disposable or machine washable gloves.
- Wash cleaning cloths and mop covers at high temperatures after each single use.
- Do not shake dirty laundry and soft furnishings (e.g. bath mats, rugs, pillows, blankets etc).

Separately, please follow applicable government guidance with respect to COVID-19, as amended from time to time (www.gov.uk).